



YEAR IN REVIEW



# RESILIENCE

"...the capacity to recover quickly from difficulties; toughness..."

## MESSAGE FROM THE DIRECTOR

On behalf of our Board of Directors and staff, we hope this finds you healthy and safe. With our partners, we want to do all that we can to make 2021 a year of safety, hope and resilience -- adapting and moving from crisis to progress.

In March 2020, with the devastation of the COVID-19 pandemic, businesses reined in development plans. Many closed for months, lost cash flow, cash reserves, employees, customers and sales. Our core program – lending to develop businesses and create jobs – came to a temporary halt. In May, the Consumers Energy Foundation granted \$200,000 to Venture North, leading to the creation of our Regional Resiliency Program (RRP), a grant program offering a life-line to small businesses, most of which had received no Federal stimulus/ support. To date, we have made nearly 200 grants to help sustain small businesses with over \$500,000.

Our theme for 2020 and 2021 is captured in one word that has taken on new significance: resilience. Our gradual recovery will be dramatically influenced by compliance with safety regulations and guidelines. Our resiliency will continue to be reflected by how well we adapt our lives, businesses and work to COVID-19's challenges. Businesses in crisis will, through resilience, become our long-term partners in recovery and growth.

Human tragedy and devastation have rocked our well-being, commanding headlines and our prayers. Our organization, local partners, charitable funders and other stakeholders can be proud of what continues to be accomplished. As others have said, "there will certainly be better days ahead."

Sincerely,

Laura Galbraith Executive Director



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It's a big help.
It's also a vote of confidence
in us. Like - don't give up,
we believe in you.

McKenzie Gallagher
Rove Estate Vineyard and Winery
Regional Resiliency Program Awarde

"

#### VENTURE NORTH BOARD

Fred Turcotte, Chair Carla Gribbs, Vice Chair DTE Energy Laura Trudeau. **Immediate Past Chair** Trudeau Consulting **Bob Brick RE/MAX Bayshore Properties** Warren Call Traverse Connect Todd Ciolek Cherry Republic Lauren Harris Priority Health Kirk Jabara Preston Feather **Building Centers** Alicia Maitland Munson Healthcare Laura Reznich Tiered Consulting Skip Simms Ann Arbor Spark

Sakura Takano Rotary Chartities Greg West

Michigan Economic

Development Corporation

### VENTURE NORTH FUNDING & DEVELOPMENT - A THREE-FOLD MISSION

Providing small businesses loans and resources in our ten-county, Northwest Michigan region to achieve economic and community prosperity.

In fulfilling our mission we seek partnerships with Foundations, Cooperatives, Corporations, economic and community organizations and groups and others.

As a certified Community Development Financial Institution (CDFI), we make capital available to entrepreneurs who often have limited options to start or grow their business.

We serve rural communities with a focus on low income areas in Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee and Wexford Counties.

Since formation, we have deployed over \$6,274,323 million in capital, leveraging an additional \$22,517,034 while disbursing 114 loans. This table shows results from 2019 through our estimate for 2021, clearly showing the impacts of the pandemic. Our estimate for 2021 reflects the uncertainty of the timing of recovery for COVID-19. Our 2021 goals align with peer CDFIs across the country.

**VENTURE NORTH 2021** 

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STRATEGIC GOALS	2019 YEAR END	2020 YEAR END	2021 GOAL
GOAL #1: DEPLOYMENT			
LOANS			
Up to \$50,000 to New Businesses	\$87,900	\$42,500	\$60,000
Up to \$350,000 to Existing Businesses	\$472,311	\$377,500	\$440,000
\$ Lending Capital	\$560,211	\$420,000	\$500,000
CDFI Eligible Loan Percentage	69%	80%	70%
REGIONAL RESILIENCY GRANTS			
# RRP Grants	0	177	200
\$ RRP Grants	0	\$503,465	\$500,000
GOAL #2: LENDING IMPACT			
Jobs Created/Retained with New Capital Deployed	38	50	50
# of Businesses Assisted	107	93	100
Technical Assistance Hours	436	630	1000
GRAND TOTALS			
Grand Total Capital Deployment	\$560,211	\$923,465	\$1,000,000
Grand Total Businesses Assisted	107	270	300

## 2020: Resiliency in Unprecedented Crisis

"We put everything we had in our entire life into this business to get it started.

This small funding opportunity has given us great hope that this is going to keep us going, keep us rolling as a business. It was our dream."

RRP Grantee Shana Sicotte, co-owner, Great Lakes Chocolate and Desserts

The resilience of Venture North in creating the RRP was consistent with the organization's mission in a time of profound crisis: to secure funding to provide capital to small businesses and the jobs they support.

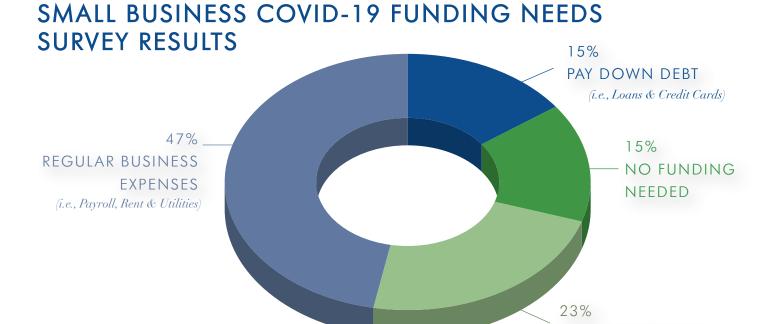
It began May 6 when the Consumers Energy Foundation awarded \$1.8 million throughout Michigan to provide "a lifeline to small businesses" focused particularly on helping female and minority owned businesses. Venture North was one of nine organizations receiving \$200,000 to do just that. Our status as a charitable 501 (c) (3) tax exempt, charitable organization with CDFI certification made us an ideal fit.

Since May, the Regional Resiliency Program has centered on partnering with local organizations, mostly community foundations, to review grant applications and make grants to small businesses with nine or fewer employees to open, stay open safely and adapt their business to the challenges of COVID-19.

A survey in which grant recipients ranked the merit of the RRP resulted in an average rating of 9.6 OUT OF 10 POINTS, a wonderful testimonial to all who participated in implementing the program.

We secured donations and contributions by leveraging the Consumers Energy Foundation grant. In a tribute to philanthropy, we have raised over \$500,000 thus far. In 2020 we made grant awards to nearly 200 businesses; nearly 70 percent women owned and 12 percent owned by military veterans. We continue to seek contributions to support more grant rounds with a goal of raising \$500,000 in 2021 to make another 200 small business grants.

We will also connect businesses with Federal stimulus funding if it becomes law. We have staff dedicated to providing technical assistance to businesses that request it.



COVID EXPENSES
(Personal Protection Equipment, Pivot Strategies)

# Our 2020 Partners

#### PHILANTHROPIC

The power of charitable giving through grants and donations reflected the concern and passion of organizations and individuals about their communities and the welfare of our small businesses, their owners, the people who are employed by them. On behalf of thousands, we express our gratitude to these partners.

# TO SUPPORT LENDING & TECHNICAL ASSISTANCE:

4 Front Credit Union
Consumers Energy
Consumers Energy Foundation
DTE Energy Foundation
Hagerty
ITC
Munson Healthcare
Northwestern Michigan College
Northern Trust
Parker Harvey
PNC Bank
TCF Bank

## TO SUPPORT THE REGIONAL RESILIENCY PROGRAM:

Venture North Board & Individuals
Brookby Foundation
Cherryland Electric
Consumers Energy Foundation
DTE Energy Foundation
Fifth Third Bank
Frey Foundation

#### RRP SUPPORT, cont'd.

Grand Traverse Regional Community Foundation
Huntington Bank
ITC

Leelanau Township Community Foundation
Manistee Community Foundation
Manistee Industrial Development Corporation
Petoskey Harbor Springs Community Foundation
TCF Bank
West Shore Bank

### COMMUNITY

Our volunteer partners for the Regional Resiliency Program have been amazing, consisting of the network of regional Community Foundations, Industrial Development Corporations, SCORE, SBDC, Economic Development Organizations, Chambers of Commerce, and much more. This was collaboration at its finest... These partners make the RRP possible and accountable.



We truly appreciate your kindness and generosity! It means so much to our small farm and business. You give us hope and even more determination to be successful with your grant...We promise to continue to work hard and make it!

Christine & David Nelson Crystal Lake Alpacas

### RRP QUICK FACTS

Eligibility: businesses with 9 or fewer employees

impacted by COVID-19

Max. Grant Amount: \$5,000

No. Business Potentially Eligible: 16,000 in

VN 10-county region

#### Partnerships:

 Funders: Foundations, Corporations, Individuals

2. Program Coordination: Local agencies in all counties, primarily community foundations

**Grant Award Process:** Local teams review and recommend grant distributions.

**Priorities:** viable plan; adapted to COVID

challenges; community impact.



received no Federal stimulus support

over 50%

#### LOAN PROGRAM QUICK FACTS

#### 1. Mission Fit

Must meet at least one of the following:

- a. Job Creation/Retention family sustaining wage for County
- b. Target Population low/moderate income individuals, women, veteran, minority
- c. Community Impact provides one or more essential products or services in a rural or economically distressed community
- 2. Business Located in the 10-County Region of Northwest Lower MI.

#### LOAN PROGRAMS

- 1. Micro Loan
  - a. Funding Request: \$5,000-\$50,000
  - b. Business Stage: Start ups through first 2 years
  - c. Use of Funds: Furniture, Fixtures, Equipment, Inventory, Lease hold Improvements
- 2. Small Business Loan
  - a. Funding Request: Up to \$350,000
  - b. Business Stage: Must have 2+ yrs of financial statements available.
  - c. Use of Funds: Furniture, Fixtures, Equipment, Inventory, Leasehold Improvements, Working Capital, Bridge Loan, Gap Financing, Commercial Real Estate

#### **IMPACT**

LOAN IMPACT (since inception)

# of loans 115

\$6.3M

\$ total of loans

000

Jobs created/retained \$ leveraged

800 \$22.5M

TECHNICAL ASSISTANCE METRICS (since inception)

# of businesses assisted 725

# of hours spent on T.A.

1585

700+ clients assisted
800 jobs created/retained
\$6.3M capital loaned



#### 2021 ATTAINING GOALS FOR RESILIENCY -VENTURE NORTH ORGANIZATION

Venture North's goals for the New Year reflect the need to support the resiliency of our Northwest Michigan region.

They include:

Continue the Regional Resiliency
Program with a minimum of \$500,000 in
new small business grants to both sustain
businesses and, importantly,
support the adaptation of businesses to
succeed and grow in ways that overcome
COVID-19's challenges.

Deploy at least \$500,000 in loan capital to support business expansion and job creation, with an emphasis on loans eligible under the CDFI program.

"I cannot express how thankful we are to be the recipients of this grant. This year has definitely been a challenge and this will without a doubt help us get through what I expect to be a long and quiet winter. Truly, this is just what we needed to put a smile on my family's faces."

Rafał Bębenek, Polish Kitchen

#### Congratulations Regional Resiliency Awardees

BENZIE COUNTY

Asphalt Solutions of Michigan

Clark Automotive Cold Creek Inn Conundrum Café

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Cricket Salon

Crystal Lake Adventure Sports Crystal Lake Alpaca Farm and

Boutique Crystal Moon

Crystal Ridge Kennels & Farm

daDesigns

DC Plumbing and Mechanical

Field Crafts, Inc.

Frankfort Garden Theater

Frankfort Senior Care

FrankZ

Governmental Products, Inc.

Grey Stone

Gwen Frostic Prints

Lake Ann Brewing Co.

Mountain Valley Lodge

Northern Auto & Tire Inc

Precious Paws Dog Grooming

The Crystal Lake Catering

Company

The Betsie Current

The Revel Rose

Tiny Bubbles Charters

Victoria's Floral Designs

**EMMET COUNTY** 

Center City Gym

Ciarra Claire

Cochon - Gourmet Market &

Coffee House

Between the Covers

Ernesto's Cigar Lounge and Bar

Flowers from Sky's the Limit

Hanni Gallery

Harbor Springs Therapy and

Wellness

Julienne Tomatoes

Know Way Out

Magic By Jania

Northern Copy Express, Inc.

Polish Kitchen

Taylor Rental

The Center Salon

Wendy's Cleaning & Services

**GRAND TRAVERSE COUNTY** 

45th Parallel Lighting

Altus Brands

Angelic Energy Wellness Center

Ben Whiting Productions Beth Price Photography Blessings Tot School

Bonobo Winery

Building Blocks Preschool

Captains Quarters

Cherry Country Cafe & Gift Shop

Cherry Hill Boutique Conradie Event Design Cultured Kombucha Co.

Dentistry For Northern Michigan

EB2 Vintage
Epic Powersports

Fit For You Health Club

Forrest, A Food Studio & Private

Chef

Fox and Fern Events LLC

Glitz & Spurs (Putting on the Glitz

LLC)

**Grand Traverse Tours** 

Great Lakes Chocolate and

Dessert Co.

Great Lakes Clinical Massage

Great Lakes Treats Green House Cafe Hang Workshop Higher Art Gallery

Hodges Fastener Corporation

Honest Eyes Optical HoneyBaked Ham Idea Stream

Influence Design Forum

JournEase Travel Kilcherman Receiving

Knitology

L William Consulting

Lifelong Enterprises - Gallys

Lilies of The Alley Mitchell Creek Inn Morsels LLC

Nifty Things, LLC

Northern Lights Chiropractic Northern Michigan Drug and

Alcohol Testing
Old Mission Bakery
Old Mission Inn

Peace Love & Little Donuts
Peaceful Touch Therapeutic

Massage

Plamondon Shoes Press On Juice Q's Docks

Red Spire Brunch House

Salon 804

Sanctuary Handcrafted Goods

Sweet Tartlette
Tabone Vineyards
TC Brew Bus
TC Green Clean
TC Total Crossfit

Teddy Bear Daycare and Preschool

The Corner Loft
The Dish Cafe

The Gitche Gumee Company

The Workshop Brewing Company

Thornton Ventures
Tin Can Printing
Toy Harbor

Votruba Leather Goods Co White on Rice Sushi II

Yoga for Health Education

LEELANAU COUNTY

13 Mile

Abundance Catering

Arabella

Bayview Weddings

Blue Water Sail & Canvas

Enjoy Michigan Families First Monthly

Flea Suttons Bay
Fountain Point Resort

Garage Bar and Grill Green Bird Organic Cellars

Green Spirit Living Farm Habegger Construction LLC

Heart of Zen

Heartwood Forest Farm

Howe Haven

IndieGrow Flower Farm Karyn's Beauty Salon

KMN Home

Korner Kottage Bed and Breakfast

Lakeview Hill Farm Leelanau Books

Lylahs

### Regional Resiliency Awardees, continued

Manitou Island Transit Mariah Charters Martha's Leelanau Table

MI Market

Myrtles of Northport/Studio 106

Nature LLC New Moon Yoga Northport Fitness

Pennington Collection

Poppy Things Reflections

Rosebud's Antiques & Gifts Rove Estate Vineyard & Winery

SunDog Kennel The Boutique The Misers Hoard

The Mitten Brewing Company

The Sportsmanshop

The Tribune Ice Cream & Eatery

Timberlee Hills

Twigma

Two Twisted Trees Photography Wiggle Butts & Waggin' Tails

Woodruff Designs

MANISTEE COUNTY Betty's Beauty Salon

Dempsey Manor Bed & Breakfast

Diner 31

Glenwood Market Happy Owl Bookshop J. Catlett & Company Jennifer's Hair Studio

Kathleen's House Of Style Krista LeAnn's Studio oh Hair Design

M-22 Grill

Pleasant Valley Resort

TASH Conservatory of Dance

The Baca Agency

Transitions Women's Wellness Center

231-794-0089



incredibly grateful that Cultured was selected in this process. Assistance like this means so much to us. The Regional Resiliency Program encourages and empowers small businesses to make dynamic shifts during this pandemic that may not have otherwise been possible. We are so grateful to use these funds to pivot our taproom service and reopen our doors to the community in a safe manner. Nourishing our community from the inside out is Cultured Kombucha Co.'s passion and the Regional Resiliency Program is helping make that possible.

> Courtney Lorenz Cultured Kombucha Co.

## INFORMATION

Questions about Venture North		Sara Christensen	231-995-7115	sara@venturenorthfunding.org
Questions about RRP Grant Program		Laura Galbraith	231-995-7110	laura@venturenorthfunding.org
Questions about Technical Assistance for Small Businesses, including Federal Stimulus Program		Betsy Evans	231-383-2798	1 betsyevans@gmail.com
To Donate	Online at:	https://www.venturenorthfunding.org/regional-resiliency-program and click on "Donate to RRP"		
	Mail:	Venture North, 202 E. Grandview Pkwy., Traverse City, MI 49684		
	Or Call:	Laura Galbraith	231-995-7110	laura@venturenorthfunding.org

Tim Ervin

Shelli Golembiewski, Co-Owner, Manistee Conservatory of Dance Regional Resiliency Program Grant Recipient

timervinassoc@amail.com

<sup>&</sup>quot;... the recent grant from the Regional Resiliency Program and the support of the Industrial Development Corporation gives us assurance about covering our rent, paying teachers when we can reopen, and helps to calm the underlying apprehension."